Yu Chin Pao

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https://paoyuchin.github.io/project\_manager/

**Professional   summary**

Languages:  Speaks Chinese, English and German.

Programming: 3 years experience as a Front-End Engineer in the software indus-

try.

Project Management : IOV Project Manager experience. PMP certification.  Soft-

ware life cycle development expert.

Objectives: Technical project management in software development.

**Skills**

Expert:  Problem-Solving,  Teamwork,  Communication

Advanced: Creative Solutions, Organization, Responsibility

Intermediate:  Leadership, Presentation, Empathy

**Experience.**  ***IOV  project manager / Trans-IoT,  2021/7-2022-2***

•   Engineers did not use useful version control tool.

 Imported the GIT version control tool. Successfully persuaded engineers to use gitlab

dashboard and to use git

It is now easier  to get an overview of the ‘contribution events’ and we accelerated en-

gineers' time to solve bugs

The process is now transparent. It takes an average of two days to resolve a

major bug and one day to resolve a minor bug.This is a significant time improvement.

•   No project management tool and projects’ goals were ambiguous.

People used social media such as WhatsApp or Line to discuss features  and to track issues.

 Imported project management tool (‘Click up’).

It not provides effortless project planning and scheduling and also en-

hanced productivity. Collaboration and communication were improved.

This tool helped us to get a project back on track after it come to a standstill. The project had a value of more than 2500K. We also collected millions of useful pieces of data within a month.

•   No clearly defined process for new product development. This led to delays  in communication, and we wasted time on a lot of futile things.

 Hosted a meeting with members to discuss the problem. Reached an agreement to implement a product development process. **AGILE.**

 The project went smoothly, and members now willingly communicate with

each other.

 QA Team followed the process that we discussed. We verified DVR testing

one month early.

•   Product had no MVP (Minimum Viable Product). Team could not focus on developing the most valuable feature.

 Advocated MVP concept and built an MVP.

The development team can focus on the most valuable feature now.

KOLs  exposed valuable features to the market two months  before

the product was launched into  the market.

***Front  End Engineer  /  Gogoro Network Taiwan, 2019/9-2021/3***

• Website issue:  The  battery swap management platform was too old to use. Consumers expected an improved user experience.

 Built a new battery swap management platform with the team. I drove the team as the main  Front End Development Engineer.

The battery swap management platform has already released and has been in use

 for two years. Users are satisfied with the  platform.

The platform can monitor over 2300 battery swap stations in the whole of

Taiwan. The system monitors  the battery status of the scooters. Maintenance can receive an immediate, urgent alert

 when the  battery swap station has a problem.

•  App problem: The mobile device’s platform was difficult to operate when FAE was main-

taining the  battery swap station.

Developed a new  Battery Swap platform for mobile devices with the team. Improved

the user interface and user experience.

Enhanced FAEs user experience and the UI.

Improved FAE’s working efficiency.

***Front  end engineer / Lion travel, 2018/6-2019/9***

•   The company website’s UI was too old, and it did not support RWD.

 Built cross-browser compatibility and  improved  search engine optimization plus

Responsive Web Design.

 Managers were easily able to monitor the site’s ranking.

 The number of visitors  increased by 70%.

***Marketing PR planner / Taichung Howard hotel, 2013/11-2015/10***

•   The hotel’s marketing strategy was out of date.   Activities were not

attractive.

 Assisted traditional hotels with their digital transformation.  Responsible  for set-

ting a daily Facebook budget .  Contacted the Facebook company in Sin-

gapore for commercial assistance.

 Increased  brand awareness of the hotel.Obtained useful quantitative data for

analysis at the same time.

 The number of visitors to the official website of the hotel increased by

 1,000-1100 people per month. The hotel restaurant’s performance also  improved. Quantitative data was obtained through the

Facebook fan page every month. Through analysis we improved the effectiveness of our marketing.

**Education**

•  Bachelor of Foreign Language-German, Technische Universität Darmstadt 2017/8

•  Foreign Language  and  English  Literature, National Chung Hsing University,

2017/6

•  Digital Education Institute, 2018/3

•**Award/Recognition/Volunteer   work**

• PMP Certification,  2021

• Goethe-Zertifikat B1 (speaking, writing, listen), 2018

• German  UniZert  B2

• TOEIC  Score  850